

Whole Person Care – Los Angeles (WPC–LA)

WPC-LA is a 4-year initiative that will provide comprehensive & coordinated services to the sickest, most vulnerable Medi-Cal beneficiaries in Los Angeles County. WPC-LA will deliver seamless, coordinated services to 5 high-risk target populations (individuals who are homeless, justice-involved, or have serious mental illness or severe and/or persistent substance use disorder or medical issues) through the implementation of 11 programs.

WPC-LA offers a unique opportunity to be part of a dynamic, mission-driven team while helping to improve the health and well-being of the most vulnerable & underserved populations.

Clinical Positions

1. **Supervising Social Workers** – Lead a care management program; supervise social workers (SW), medical case workers (MCWs), & community health workers (CHWs)
2. **Licensed Clinical Social Workers** – Supervise/coach MCWs & CHWs; care for high-risk clients
3. **Psychiatric Social Workers** – Care for high-risk seriously mentally-ill clients
4. **Medical Case Workers** – Provide assessment & navigation support to clients
5. **Community Health Workers** – Perform outreach & engagement, support & navigate high-risk clients through the health delivery system, accompany them on their journeys to health
6. **Substance Use Disorder (SUD) Counselors** – Provide SUD counseling to high-risk clients in county jails & on mobile care teams

Administrative Positions

1. **Performance Improvement (PI) Director** (Senior Staff Analyst, Health) – Lead all PI activities for WPC-LA and support PI across the Department of Health Services; lead learning collaboratives; supervise improvement advisors; help build a new PI department
2. **Training Institute Director** (Senior Staff Analyst, Health) – Lead all training for WPC-LA; manage training contracts & an internal training and curriculum development team; engage community stakeholders to build a collaborative training institute
3. **Regional Director** – Lead Regional Coordinating Centers (home-bases for all WPC programs in each of 8 LA County Service Planning Areas); lead community engagement activities for WPC-LA, including convening Community Action Teams
4. **Program Managers** (Staff Analyst, Health) – Support program champions & multi-stakeholder implementation teams to develop & implement all programs
5. **Improvement Advisors** (Staff Analyst, Health) – Support implementation teams in development of driver diagrams, workflows, performance measures; drive continuous quality improvement of programs to achieve the goals and objectives of each program
6. **Administrative Assistants** (Admin Assistant) – Provide critical administrative support to dynamic teams and innovative programs
7. **Epidemiologic Analysts** – Perform key analyses that are critical to the success of WPC-LA, including analyses to support reporting, program design/re-design, PI & evaluation.

NEXT STEPS

Do any of these positions seem like a good fit for you?

Send your CV (maximum 2 pages) and a cover letter describing your interest and fit for particular roles to Patrick Liu at WPC-LA@dhs.lacounty.gov

We look forward to hearing from you!

